



Daily Care

For daily care we recommend using mild, non-abrasive soaps and water. Clear Windex with vinegar, Dawn or a 50/50 mix of vinegar and water are great for daily clean up.

Metal Marks/Rust

For metal and rust marks, we recommend using **Bar Keepers Friend Cleanser**. This cleaner has some abrasives and can potentially damage Caesarstone if used improperly. Use for no more than a minute or so and be sure to completely rinse off with water.

Because of the abrasive nature of this cleaner, place a small amount on a damp paper towel or clean cloth. Using very light pressure, wipe the area in a circular motion where the marks are, rinsing thoroughly with warm water and dry with a soft cloth or paper towel. This is for special spot cleaning only. Do not use a scouring pad.



Stubborn Food Stains

For harder to remove stains, we recommend using the **Soft Scrub Liquid Gel with Bleach** cleaner (the one in the green bottle; the ONLY product of the Soft Scrub family of cleaners that we recommend). Includes stains such as: food coloring, herbs and spices, red wine, mustard, coffee/tea, fruits, ink, markers, paint, print from supermarket bags, hair shampoo, medical creams, make-up, olive oil, canola oil, machine oils.



Apply a generous amount directly to a dry, clean cotton cloth or a paper towel and wipe the whole surface by gently rubbing in a circular motion (like waxing a car). For more stubborn stains, allow the cleaner to sit on the surface for up to 5 minutes, but do not allow to dry. As with any chemical cleaner, immediately neutralize by rinsing with water and drying with a clean paper towel. Repeat the process until all stains are gone.

Did you know?

- Use paper towels or a clean, cotton cloth for wiping down surfaces. Dish rags or sponges can carry over the dirt/oils contained to the surface. Do not use abrasive scrubbing pads, brushes or steel wool as this can damage the finish.
- Avoid cleaners with plant oils, as they may leave a film build-up on the surface.
- **No sealer of any kind** should ever be used, as they leave a topical film on the surface that makes cleaning harder over time. Caesarstone surfaces are **nonporous**, and do not require this step as many other natural stone surfaces do.
- Avoid wipes and cleaners specific to granite and natural stone such as marble. These cleaners are designed with oils specific for the porous nature of those stones. Use of these cleaners will create a chemical patina on the surface making cleaning harder over time.

If you have a cleaning issue that is not listed above, please contact our Customer Care department (877-9QUARTZ) for detailed instructions on how to best resolve your concern.



Regular Cleaning

Monthly, polished finish surfaces should be cleaned with Soft Scrub Gel with Bleach and thoroughly dried. Honed, Rough and Concrete finishes have more exposed surface area, which means fingerprints, metal marks and other signs of daily living will show more. These finishes should be cleaned weekly with Soft Scrub Gel with Bleach. Please note, Soft Scrub Gel with Bleach is safe for daily use and your cleaning regime should reflect the usage requirements of your countertops.

What is Patina?

Patina is a thin layer that variously forms on the surface of stone over 6 months of use. Patina can present in 2 forms, natural patina and chemical patina. Natural patina forms in just that manner, naturally over a period of time. Chemical patina forms much quicker because of using the wrong type of cleaners on the surface. Caesarstone surfaces are designed to acquire a natural patina which adds to the character of the surface yet remains easy to clean and maintain. It is not a blemish or stain and can be easily removed with the recommended cleaners.

Tough, Yes. Indestructible, No.

Caesarstone quartz surfaces are resistant to cracks, scratches and stains. However, like most materials, excessive force and/or pressure (impact) from objects can damage the surface. As with any surface, Caesarstone quartz can be permanently damaged by exposure to strong chemicals and solvents. **Use of a minimum 1/8" radius on an edge detail profile can reduce the susceptibility for chipping on the edge. A greater profile radius (minimum 1/4") is recommended for high traffic areas,** such as sink areas and commercial installation Sharper edge details are more prone to chipping and impact damage. While Caesarstone surfaces are scratch resistant, avoid using sharp objects such as knives and screwdrivers directly on the surface. The use of a cutting board is always recommended.

How Does Caesarstone Withstand Heat?

Caesarstone quartz surfaces are comparably heat resistant to other surfaces, however any material can potentially be damaged by sudden and rapid temperature changes. Therefore, using inexpensive and readily available trivets is always recommended, especially when using cooking units such as electric frying pans, crock pots and toaster ovens. **Do not put hot cookware directly on the Caesarstone surface.**

What to Avoid

Prolonged exposure to cleaning solutions may cause permanent damage/discoloration to the countertop surface. Avoid exposing the surface to chemicals, such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products, battery acid, dishwasher detergent, etc. Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water and wipe dry.

Residential Lifetime Warranty

Because your peace of mind is a top priority, we provide a lifetime warranty for every Caesarstone surface we supply. This means that we completely support our product, and that we are always at your service to answer queries, solve problems, and ensure you derive maximum satisfaction from your Caesarstone surface.